

## Privacy Policy

Public Communications Services, Inc. (PCS) knows that you care about how your personal information is used and shared and we are committed to protecting and safeguarding your privacy. This Privacy Policy describes the information we collect and how we may use that information.

1. **Acquisition of Information** – PCS does not acquire more information about you than what we deem necessary to operate our business and provide you with the highest level of service. We receive and store any information provided by you to us and our Web site, as well as information associated with your PCS telephone account such as call records. PCS may track a user's session while the user remains anonymous. We analyze this data in aggregate form for certain trends and statistics, such as which parts of our site users are visiting, the average time visited, the time spend on a particular page, etc. We may use this information, or personal information, for research purposes or to evaluate the use of our website and make improvements to it.

You may correct personal information provided to us by logging into the website and selecting to edit account information.

2. **Customer Proprietary Network Information (CPNI)** – CPNI is information associated with your PCS telephone account, including information associated with a specific call such as the time and duration of your call. Under Federal Regulations, PCS is required to protect the confidentiality of your PCS account information and we do so. PCS has adopted special processes to ensure that we are compliant with the Federal CPNI Regulations, including the requirement that customers provide a secure 4-digit PIN before accessing any account data.
3. **Our Employees and Privacy** – PCS employees are trained in the importance of privacy and proper security measures. Access to consumer information is given to employees who require this information to do their jobs or provide assistance to a customer.
4. **Security Measures** – PCS ensures that privacy-sensitive information is subject to strict procedural and technological controls. The PCS website utilizes a Secure Sockets Layer (SSL), which encrypts all of your personal information.
5. **Use of Our Site** – Children are not eligible to use our site and we ask that minors (under age eighteen) do not use our site. PCS is not

responsible for the improper use of our site, or the privacy practices or other aspects of third-party sites.

- 6. Disclosure to Third Parties** – PCS will never disclose your personal information to third parties for marketing purposes unless given express permission by you. PCS will disclose your personal information to our partners, affiliates and nonaffiliated third parties as necessary in order for us to provide our standard business services, process transactions, or as permitted by law. Certain federal, state, local, or other government regulations may require that we disclose personal information about you. In such cases, we will use reasonable efforts to disclose only the information required by law enforcement personnel or in response to legal process, court order or subpoena. PCS also may sell or buy assets, and customer information generally is one of the transferred business assets. Also, in the event we are acquired, personal information will be one of the transferred assets.

PCS will also ask you if you want us to use personal information to contact you in the future via e-mail or other means - for example, to send you new product information or notification of special offers. If you do not want us to contact you, you can choose to "opt out" by selecting this option on the automated phone marketing message or at the bottom of the email.

Because of the evolving nature of technology and the way we conduct business, PCS may amend this Privacy Policy from time to time and will post any revisions on this website.

Policy last revised on April 17, 2008.